



TWC Codes of Conduct

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The Wimbledon Club Codes of Conduct

1. A fully inclusive, modern club

The Wimbledon Club (“TWC”) is dedicated to providing safe, fair and inclusive sporting and social environments and is open to everyone regardless of age, gender, disability, race, cultural background, sexual orientation, belief or any other criterion.

TWC wishes to create a fantastic environment for all children and adults participating in sport. As a grassroots multi-sports club, TWC recognises that different groups within each of our four Sports Sections will look for different experiences when using our wonderful facilities. We have therefore created rules and expectations for everyone to abide by in order to create a fun and friendly environment for all.

2. Code of Conduct for Club Representatives, Staff and Volunteers

All Club representatives, staff and volunteers must:

- Consider the wellbeing and safety of participants before the development of performance
- Develop an appropriate working relationship with participants, based on mutual trust and respect
- Make sure all activities are appropriate to the age, ability and experience of those taking part
- Promote the positive values of sport (e.g. fair play, sportsmanship etc)
- Display consistently high standards of behaviour and appearance
- Follow all guidelines laid down by the national governing bodies of Cricket, Hockey, Squash and Tennis
- Hold appropriate, valid qualifications or be working towards such qualifications and insurance cover
- Never exert undue influence over performers to obtain personal benefit or reward
- Never condone rule breaking, rough play or unsportsmanlike conduct
- Encourage participants to value their performances and not just results
- Encourage and guide participants to accept responsibility for their own performance and behaviour
- Never actively promote anti-social behaviour, lude acts, excessive drinking, the use of prohibited substances, or force any TWC Member or guest into taking part in such activities
- Not do anything which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the grounds of age, gender, disability, race, cultural background, sexual orientation, belief or any other criterion

3. Code of Conduct for Players

All players must:

- Recognise and appreciate the efforts made by coaches, parents, match officials and administrators in providing the opportunity to play their chosen sport and enjoy the sporting environment.

- Display consistently high standards of sportsmanship and behaviour, and acknowledge that it is not sufficient to rely solely upon match officials or referees to maintain those principles – win with modesty, lose with dignity
- Arrive for training and matches in good time to prepare thoroughly and with appropriate kit for the activity
- Co-operate with coaches, team-mates / fellow players and opponents, remaining aware that they are playing firstly for fun and enjoyment – recognise and applaud all good play; thank officials and opponents after competition
- Not knowingly break the rules, laws or playing conditions of their sport
- Accept and observe the authority and decisions of match officials and all disciplinary bodies
- Promote the reputation of the game and take all possible steps to prevent it from being brought into disrepute
- Not commit a doping offence in accordance with the World Anti-Doping Agency (WADA) Code
- Not use foul or abusive language or gestures towards match officials, fellow players, coaches and managers or spectators
- Not do anything which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the grounds of age, gender, disability, race, cultural background, sexual orientation, belief or any other criterion

4. Code of Conduct for Spectators

All spectators must:

- Display consistently high standards of sportsmanship and behaviour, and show respect for opponents – win with modesty, lose with dignity
- Accept and observe the authority and decisions of match officials and all disciplinary bodies, and encourage players to play according to the rules, laws or playing conditions of their sport
- Not use foul or abusive language or gestures towards match officials, players, coaches, managers or fellow spectators
- Not harass physically or verbally any match officials, players, coaches, managers or fellow spectators
- Never condone the use of violence or verbal abuse
- Never ridicule or scold a participant for making a mistake during a game
- Not do anything which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the grounds of age, gender, disability, race, cultural background, sexual orientation, belief or any other criterion

5. Code of Conduct for Coaches

All coaches must:

- Display consistently high standards of sportsmanship and behaviour, and acknowledge that it is not sufficient to rely solely upon match officials or referees to maintain those principles – win with modesty, lose with dignity
- Teach their players to be fair, to follow the rules and that honest effort is more important than victory, so that the result of each game is accepted without undue disappointment
- Arrive in plenty of time to set up their activities and ensure safety

- Keep themselves informed about sound coaching practices
- Check they have adequate insurance cover for the coaching they are undertaking
- Be reasonable in their demands on participants time, energy and enthusiasm
- Invest in the long-term well-being and interests of their players, not short-term win/loss records
- Never ridicule or shout at a participant for making a mistake or losing
- Divide their time appropriately between all standards of players
- Use sound judgement when determining if an injured player is ready to play or train
- Take responsibility for the young people in their care until they have safely left the activity
- Not do anything which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the grounds of age, gender, disability, race, cultural background, sexual orientation, belief or any other criterion

6. Expectations of Parents / Guardians

All parents / guardians are expected to:

- Support their child's involvement and help them to enjoy their chosen sport
- Help their child to recognise good performance, not just results, and find positive feedback even in defeat
- Encourage their child to learn the rules and participate sportingly within them
- Discourage challenging or arguing with coaches, officials or other players and publicly accept the umpires' / referees' / coaches' decisions
- Remain off the court / pitch during coaching sessions, matches and events unless the coach, match official or event organiser has invited them to come on, watch or supervise
- Set an example by recognising good sportsmanship and the good performances of others
- Ensure their child is dressed appropriately for their activity, has plenty to drink and is equipped for hot weather (sunscreen, hat etc.)
- Not leave young children unattended on club premises unless they are attending an official club camp (NB: junior guests are the responsibility of that junior member's parent and must be signed in at the bar with guest fees paid)

7. Expectations around the Club

All Members and their guests are expected to refrain from:

- Running or shouting inside the clubhouse
- Running around, climbing on or leaning over the balcony
- Playing on the stairs or banisters etc
- Using any equipment for any reason other than its intended purpose
- Climbing on or damaging trees or any club property
- Running on any of the roads or playing in the turning circle
- Playing in the flower beds
- Disrupting others whilst they are playing their chosen sport

8. Policy breaches

Any breaches of this policy will be addressed via the disciplinary procedures established in the TWC Charter.